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Skyline Rural Watch Newslines

Mailbox: newsline@srnpdx.org
Phone: (503) 621-3501
SRNPDX.ORG | Facebook Group: Skyline Ridge Neighbors



Date: January 20, 2024

Centurylink 621 Prefix Phone Issue Update

Laurel Erhardt

Thank you for your response to our request for information on the Centurylink land line outages that has been going on throughout December. We heard from many and their stories of up and down outages. The experiences were similar yet diverse in the information they received as to what the problem was. It is also frustrating, that there are many in our rural area whose landline is the only connection option to the outside world, e.g. 911. Because we received this Neighbor input, our SRN Board member Alex Rose has spoken extensively to the Centurylink Regulatory Director for Oregon conveying these issues and frustration with dealing with Centurylink. It was good that she had ever so much more to tell him about beyond a simple our phones are down. It is my understanding, that the Burlington switch had a bad power surge in early December that damaged equipment. They had to limp by while waiting for replacement equipment. Those major repairs have now been made and the system is up and running for most, but not all.

Neighbors Work for Adjustments to Their Centurylink Landline Bill

A couple of neighbors with a 621 prefix Centurylink landline that experienced outages in December (along with everyone else under that umbrella), tell how they went after, and received refunds on their bill.

1st Neighbor:

For those people that had your phone and internet out during Dec 16-22 and on and off since, I just spent phone time with Centurylink to get compensated for that time. Online they offer \$15 refund. After getting transferred 4 times I finally got someone to offer \$20 off my billing.

I told them to forget that and I want \$50 off for my trouble like one of my neighbors got. They were trying to hone in on dates with no service. I told them Dec 16-22 but it's been sketchy all of January too. He asked specifically what dates. I told him I didn't keep a diary and surely Centurylink knows what days were affected as the problem is on their end and they knew it affected all 621 numbers.

After I squawked about the \$20 they offered me and said "no way I want \$50 like my neighbor received who had the same problem". They gave me that \$50 credit probably to shut me up and get me off the phone.

So if you had no internet or phone during Dec/Jan I suggest giving Centurylink a call for a refund. 1-800-244-1111 ask for billing so you won't get transferred several times like I was.

Push for the \$50 refund and remind them this problem was on their end and they know how long this issue has been going on if they want dates. They will try to lowball you at first so don't put up with it.

Good Luck.

2nd Neighbor Report

I did keep a CenturyLink outage log, starting with my first phone outage on December 3. I told CenturyLink that the service is so intermittent that it is practically useless, and I gave them my running list of outages. They cancelled my entire December bill plus gave me an additional \$25 "inconvenience" credit for a day their technician didn't show up. Today, I can make and receive calls but there is still a bogus phone ring with no real caller every two hours, so be assured I'll be calling soon for a similar January credit. And today, CenturyLink is about to earn another no-show credit.

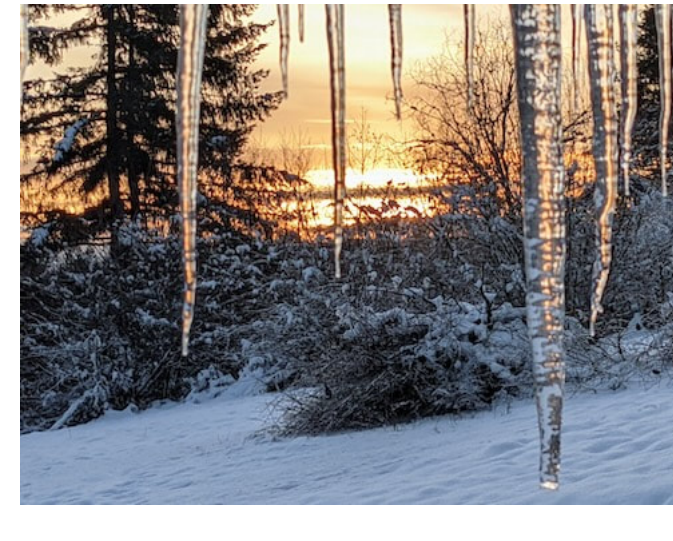
SRNPDX.org Check it Out!

Now that we are in the dead of Winter you might find some time to look through the Skyline Ridge Neighbors website, srnpdx.org, that our very capable volunteers maintain for us. In it you'll find:

- * A calendar of events in the neighborhood
- * A link to a couple of local [Wunderground](#) weather stations in our hood
- * Seasonal photos submitted by neighbors
- * Archived Ridge Runners and Newslines
- * Historical and entertaining life on the hill stories told by our neighbors.
- * A link to the [Skyline Grange #894](#) website.
- * Information Resources for Emergency Preparedness

And much more!

Check it out!



Share Your Winter Photos

Please share your photos of the changing season that you see around home and land. Send them to web_edit@srnpdx.org. They should be at least 200 KB, please. Thanks!

SKYLINE GRANGE #894

11275 NW Skyline Blvd., Portland, OR 97231
skylinegrange894@msn.com



UPCOMING GRANGE EVENTS

Skyline Grange is located at 11275 NW Skyline Blvd. Events are open to all.

MOSTLY TREE SEEDLING SALE @ Skyline Grange

This Sale is by Pre-Order only. Sale offers native species or sizes we cannot get or may have difficulty obtaining for our large April 5-6 Tree & Native Plant Sale.

WHEN: Pre-Order Form available from January 1-31, 2024

DEADLINE: Orders must be received by January 31, 2024 at 5 p.m.

PICK-UP: Fri., Mar. 8 from 3-6 p.m. or Sat., Mar. 9 from 1-3 p.m.

DETAILS:

- Get a MTSS Pre-Order Form & Plant Descriptions by downloading them at [Plant Sales - Skyline Grange #894 \(skylinegrange894.org\)](#), or requesting them at skylinegrange894@msn.com, or picking copies up at Plainview Grocery or from the box to the right of the front door of the Grange.
- We encourage you to order early, well before the January 31 final deadline to best assure you will receive your full order.
- Buying seedlings is an economical way to purchase trees, especially when desiring larger qualities.
- Planting them in late winter/early spring also better assures water (rain) for a good early start.

"Forest Park: Our Green Neighbor" Presentation 1/31

WHEN: Wednesday, January 31, 2024

TIME: 7 p.m.

WHERE: Skyline Grange, 11275 NW Skyline Blvd.

DETAILS:

- Forest Park Conservancy will present information about the origin, history, permitted activities, ecological importance, management, threats, future management plans, and wonders of this nearby 5200-acre park with 80 miles of trails.
- Free to all. This is the 1st presentation in the 2024 Skyline Living Series of presentations organized by Skyline Grange Education Committee.

Community Brunch: Pancakes, Etc.

WHEN: Sunday, February 18, 2024 serving 9:30-11:30 a.m.

WHERE: Skyline Grange, 11275 NW Skyline Blvd.

DETAILS:

- We cook; you enjoy.
- Pancakes, quiches, breakfast meats & breads, fresh fruit
- A winter tradition at Skyline Grange with the community sharing a satisfying brunch together.
- Suggested donation of \$10 for ages 14 & older; \$5 for ages 5-13; free for under age 5.

Skyline Ridge Reads: "Nature's Best Hope: A New Approach to Conservation That Starts in Your Yard"

Get a copy, read it, and come for the discussion. There is also a young reader version of this book.

WHEN: Wednesday, February 21, 2024

TIME: 7 p.m.

WHERE: Skyline Grange, 11275 NW Skyline Blvd.

DETAILS:

- Burt Lazar and Judy Flynn will lead a discussion of this book by Douglas W. Tallamy.
- Tallamy lays out a grassroots approach to conservation where homeowners turn their yards into conservation corridors that provide wildlife habitat. This approach relies on initiatives of private individuals and not government. Its practical wealth of information can easily be incorporated into each of our own yards and properties.
- Free.
- Free to all. This is the 2nd presentation in the 2024 Skyline Living Series of presentations organized by Skyline Grange Education Committee.

COMMUNITY CALENDAR

August 3 2024 - Annual SRN Neighborhood Summer Gathering at the Plumper Pumpkin. Again, there will be plenty of activities, food, and a fun time getting together with your neighbors (not to mention lots of donated items for purchase at our auction). If you are interested in helping with the event, please contact Brad Graff, bradgraff@gmail.com or Tracey Larvenz tlarvenz@gmail.com.

Skyline Ridge Neighbors Board Meetings: 2nd Thursdays; Contact srn@srnpdx.org for location

Events at Skyline Grange 894

<https://skylinegrange894.org/calendar/>. Email: skylinegrange894@msn.com

Jan. Mostly Tree Seedling Sale. Pre-order only. Contact skylinegrange894@msn.com for pre-order form.

Jan. 31, 7pm: Forest Park: Our Green Neighbor

Feb. 18, 9:30 - 11:30: Pancakes, etc. Brunch

Feb. 21, 7 pm: Skyline Ridge Reads: Nature's Best Hope: A New Approach to Conservation That Starts in Your Yard.

Mar. 1-2: Spring Garage Sale

Mar. 22 - June 15: Garlic Mustard Drop-off site. Info: <https://www.srnpdx.org/garlic-mustard.html>

Apr. 5-6: Tree & Native Plant Sale

Grange Meetings: 2nd Mondays; Contact SkylineGrange894@msn.com to confirm

NET Meetings: Contact SkylineRidgeNET@gmail.com

ADVERTISEMENTS

Advertise in the Newslines

We welcome classified ads from individuals, families, and home-based businesses within the SRN boundaries. Ads are limited to 50 words, and be sure to include your contact information. Send them to newsline@srnpdx.org and indicate how many times you want your ad to run.

Prices for Newslines ads are as follows:

Families & individuals: First issue is free, then \$5 for each additional repeat of the same ad.

Home-based businesses: \$7.50 per Newslines issue

Commercial businesses: \$10/issue

Please pay for your ad in advance by mailing a check payable to Skyline Ridge Neighbors, Inc. to our Treasurer, Rachael Brake, 14109 NW Rock Creek Rd., Portland OR 97231. Be sure to indicate which Newslines ad you are paying for.

Skyline Ridge Neighbors, Inc Website

<https://www.srnpdx.org/>

About Skyline Ridge Neighbors

SRN is a neighborhood association serving much of unincorporated northwest Multnomah County and some adjacent areas within the city of Portland. (<https://www.srnpdx.org/about/skyline-grange.html>) SRN is registered as a neighborhood association within Multnomah County, registered as a non-profit public benefit corporation with the State of Oregon and approved as a 501(c)(3) non-profit organization under the IRS Code. SRN is operated by volunteers and with donated funds entirely.

If you would like to donate to SRN in support of its activities, such as this free Newslines service and the publication of its quarterly Skyline Ridge Runner, send your donation to "Skyline Ridge Neighbors," c/o Rachael Brake, 14109 NW Rock Creek Rd., Portland OR 97231. Contributions are tax deductible to the extent allowed by law.

About the Newslines

The Skyline Ridge Newslines is a part of Skyline Ridge Neighbors (SRN) and has been produced since June 1994 as a means to communicate neighborhood information. The Newslines is produced by Laurel Erhardt (editor). The Newslines depends on you as a source of accurate information about local crimes, upcoming events, and other news pertinent to the area. If you have information you would like considered for the Newslines, you may do so by e-mailing the information to newsline@srnpdx.org or leaving a message at (503) 621-3501. You can subscribe to the Newslines at srnpdx.org Get the Newslines tab.

About the Ridge Runner

The Skyline Ridge Runner is a free quarterly publication mailed to approximately 1400 households in rural northwest Multnomah County, Oregon. A color version is also distributed via email subscription and is posted on website srnpdx.org website. It is published by Skyline Ridge Neighbors (SRN), an all-volunteer nonprofit neighborhood association, as a public service to provide news and information to residents.

If you have any ads, calendar listings, news items, stories, letters, photos, etc. that you would like to submit for publication, please email them to rdgrunner@srnpdx.org. Or call Miles at (503-621-9887) to let him know you're going to send something for the Ridge Runner. Please note that the Ridge Runner may not reach mailboxes until the middle of the month of publication (April, July, October, January) Deadlines for all ad submissions are the 15th of March, June, September and December.

Calendar

Skyline Ridge Neighbor, Inc Regular Board Meeting: The SRN board meetings are routinely held the 2nd Thursday of the month at 6:30 pm by Zoom. All are welcome to attend. For Zoom login information please reply to this email.

Find the community calendar here: <http://www.srnpdx.org/calendar.html>

Resource Directory

As a service to neighbors, SRN publishes a listing of local government agencies and businesses in the [Skyline Resource Directory](#). Follow the links in this section to view its contents and learn how to add a business or agency listing. Listing of organizations and businesses herein does not imply any endorsement of SRN nor does it imply a lack of endorsement for similar organizations or businesses not included.

Community Links

Skyline Ridge Neighborhood Emergency Team (NET): SkylineRidgeNET@gmail.com

Skyline Grange: <https://skylinegrange894.org/>

Forest Park Conservancy: <http://www.forestparkconservancy.org/>

Linnton Community Center: <http://www.linntoncommunitycenter.org/>

Linnton Neighborhood Association: <http://linntonraa.org/>

West Multnomah County Soil and Water Conservation District: <http://www.wmcd.org/>

Skyline School: <http://www.osa.k12.or.us/schools/skyline/>

Skyline School PTA: <https://www.skylineschoolpta.org/>

Lincoln High School: <http://www.osa.k12.or.us/schools/lhsc/>

